

HOW BUSINESS ARCHITECTURE HELPS ORGANIZATIONS TO PREPARE FOR, RESPOND TO AND RECOVER FROM THE UNEXPECTED

01



PRE-INCIDENT

	Needs	How Business Architecture Helps
PREVENT	<ul style="list-style-type: none"> ✓ Identify and assess impact for potential hazard or threat scenarios ✓ Mitigate potential hazards and threats 	<ul style="list-style-type: none"> ✓ Frame the full breadth of impacts for potential hazard/threat scenarios through value streams and capabilities along with all impacted aspects of the business and technology environment*
	<ul style="list-style-type: none"> ✓ Define performance objectives and action items for incident mitigation, preparedness and response 	<ul style="list-style-type: none"> ✓ Capture objectives and action items and track initiative progress against them, framed within a value stream and capability context ✓ Illuminate the gap between current state abilities and target state requirements ✓ Identify impacted resources to deliver on objectives and action items
PREPARE	<ul style="list-style-type: none"> ✓ Identify business critical activities 	<ul style="list-style-type: none"> ✓ Identify critical core business capabilities and incident scenario-specific capabilities (capabilities plus metrics in a value stream context) along with the necessary aspects of business and technology* required to support them
	<ul style="list-style-type: none"> ✓ Define incident response strategies and plans ✓ Train for and test incident response strategies and plans 	<ul style="list-style-type: none"> ✓ Perform what if impact analysis to inform incident response strategy definition and selection ✓ Identify internal human resources and external partners (business units, stakeholders and locations) as well as other supporting aspects* required to train and prepare for incident response ✓ Identify stakeholders to communicate to during an incident (business units, stakeholders and locations)

02



INCIDENT

ASSESS, PLAN & RESPOND

* Includes business units and external partners, stakeholders, information, products, regulations and policies, related strategies and initiatives, processes, applications and software services, locations and assets.

03



POST-INCIDENT

RECOVER & LEARN



transformation

